

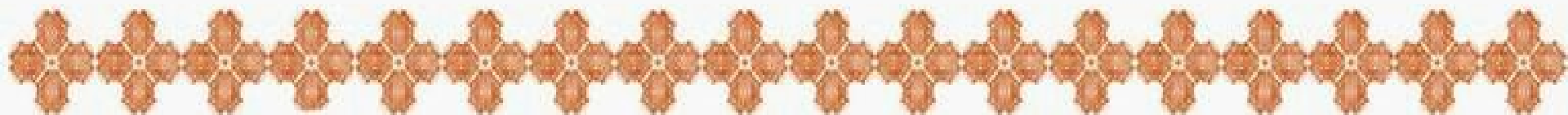
Indiana

Refugee Resettlement 101

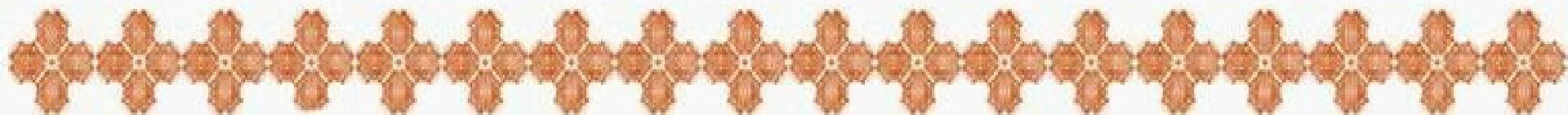
Indiana has three refugee resettlement sites

United States Council of
Catholic Bishops – USCCB
Fort Wayne
Indianapolis

Exodus Refugee Inc.
Indianapolis



Pre-Arrival Processing
Catholic Charities and Exodus

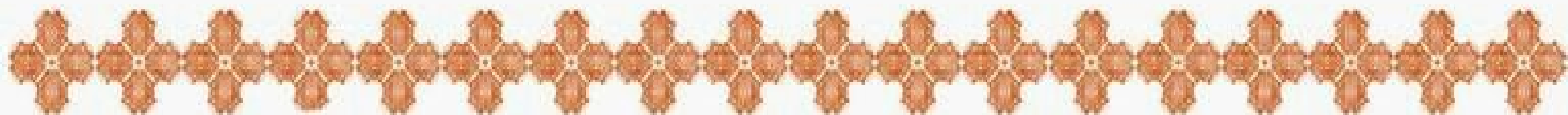


Refugee Resettlement

Since 2011:

Resettlement Numbers

	U.S. Refugees	Indiana Refugees
2011	56,424	1,191
2012	58,238	1,197
2013	69,926	1,541
2014	69,987	1,614
2015	69,933	1,793
2016	84,994	1,893
2017 10/1 – 4/30	42,414	835



Definition of Refugee

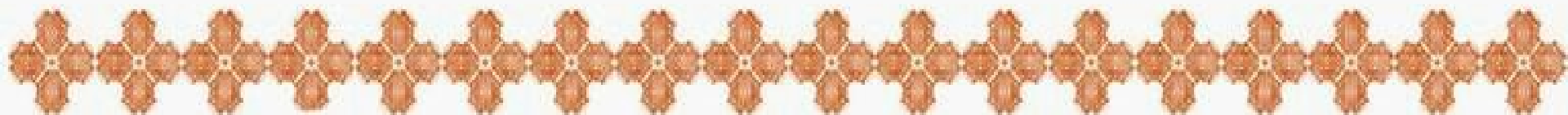


Iraqi Refugee Camp

“**Refugee** is a person who owing to a well-founded fear of being persecuted on account of race, religion, nationality, membership of a particular social group, or political opinion, is outside the country of their nationality, and is unable to or, owing to such fear, is unwilling to avail him/herself of the protection of that country.”

~United Nations

www.unhcr.org

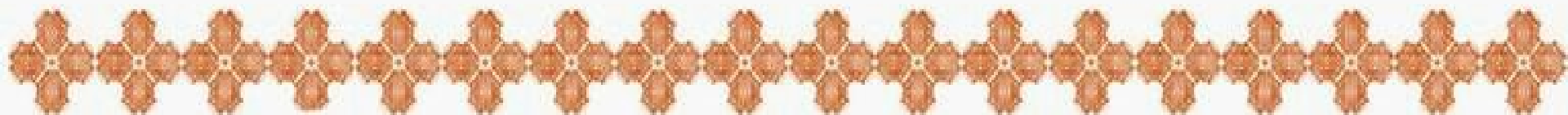


Approved and Requested FY 2016 Refugee Arrival Numbers

Agency	City	Initial FY2016 Approved Capacity	Agency Proposal for Revised FY2016 Capacity
USCCB	Fort Wayne	225	225
CWS	Indianapolis	430	445
EMM	Indianapolis	460	460
USCCB	Indianapolis	570	670
Total		1,685	1,800
Total FY17		1,890	983

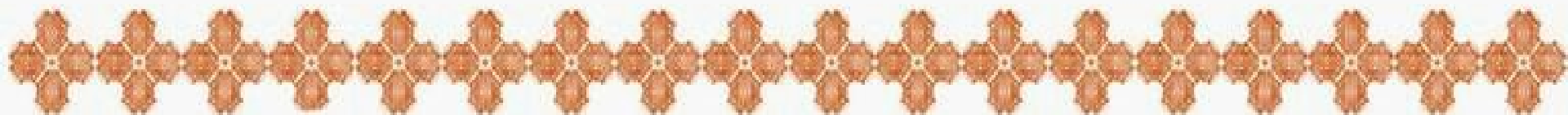
The agency proposal for revised FY2016 Capacity is due to President Obama raising the refugee arrival number from 70,000 to 85,000.

The agency proposal for revised FY2017 Capacity is due to President Trump lowering the refugee arrival number from 110,000 to 50,000.



Refugee Resettlement

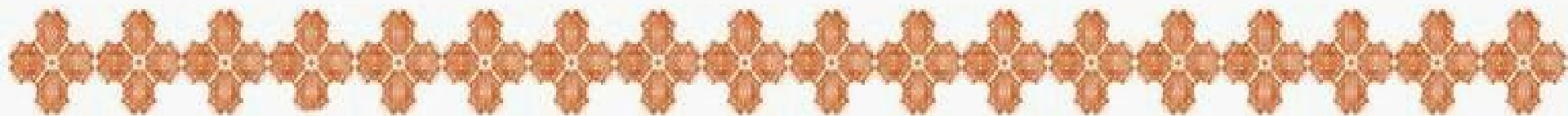
**Not fleeing to have a better
life, but to stay alive!**



Refugee Resettlement: Pre-Arrival

The person flees their homeland out of fear of persecution:

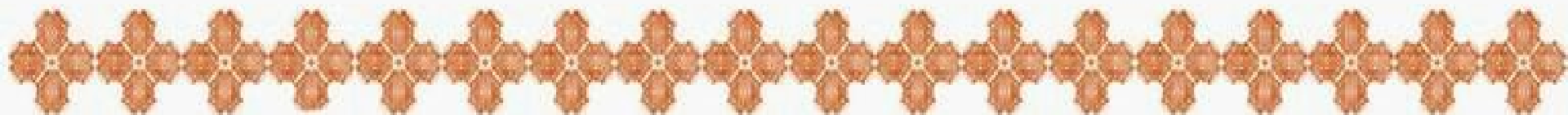
www.unhcr.org/pages/4ac9fdae6-page1.html



Refugee Resettlement: Pre-Arrival

The person applies for refugees status in the following ways:

- UNHCR Referral
- Embassy Referral
- PRM Referral
- NGO Referral
- I-730 – Within 2 yrs after eligibility
- AORs – For designated countries

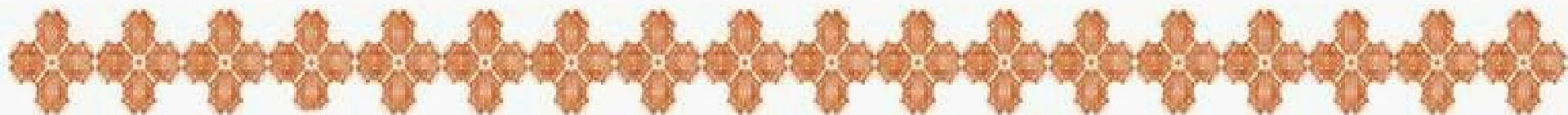


Refugee Resettlement: Pre-Arrival

The refugee undergoes an intake by the U.S. Department of States' Bureau of Population, Refugees and Migration (PRM) and interviewed by the U.S. Citizenship and Immigration Services (USCIS).

DHS/USCIS officer conducts face to face interview with each applicant to get information about his/her claim for refugee status and any grounds of ineligibility.

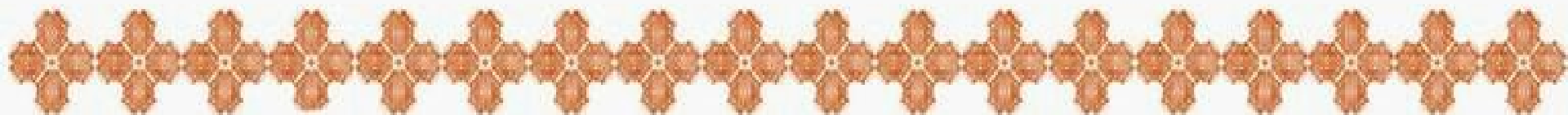
Departure Number	742832036 01	SAMPLE
		U.S. IMMIGRATION 250 WAS
Immigration and Naturalization Service		SEP 13 1991
1-94 Departure Record		ADMITTED <u>L-1</u> UNTIL _____ (CLASS)
14 Family Name	DOE	July 10, 1993
15 First (Given) Name	JOHN	16 Birth Date (Day Mo Yr) 11.6.04.62
17 Country of Citizenship	U.K.	



Refugee Resettlement: Pre-Arrival

Refugee undergoes medical examination to identify applicants with inadmissible health-related conditions

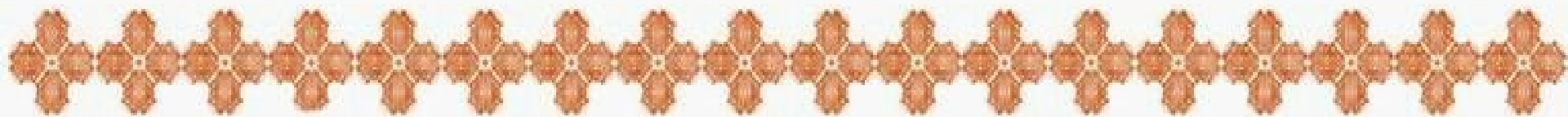
- Medical Examination for Immigrant or Refugee Applicant
- Chest X-ray and Classification Worksheet
- Vaccination Documentation Worksheet
- Medical History & Physical Examination Worksheet



Refugee Resettlement: Pre-Arrival

Overseas Training: The person spends a few days overseas for training about their new country:

(A new life for refugees from Bhutan)

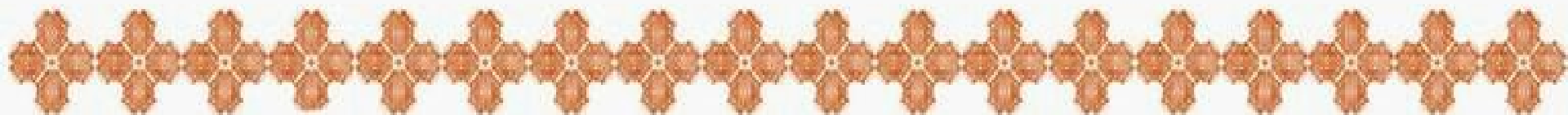


Refugee Resettlement: Pre-Arrival

Refugee cases are processed through national VOLAGs and then to local agencies.

(Indiana National Resettlement Agencies highlighted in **blue**)

1. **Church World Service (CWS)**
2. Ethiopian Community Development Council (ECDC)
3. **Episcopal Migration Ministries (EMM)**
4. Hebrew Immigrant Aid Society (HIAS)
5. International Rescue Committee (IRC)
6. Kurdish Human Rights Watch, Inc. (KHRW)
7. US Committee for Refugees and Immigrants (USCRI)
8. Lutheran Immigration and Refugee Services (LIRS)
9. **United States Conference of Catholic Bishops (USCCB)**
10. World Relief Corporation (WR)
11. State of Iowa, Bureau of Refugee Services

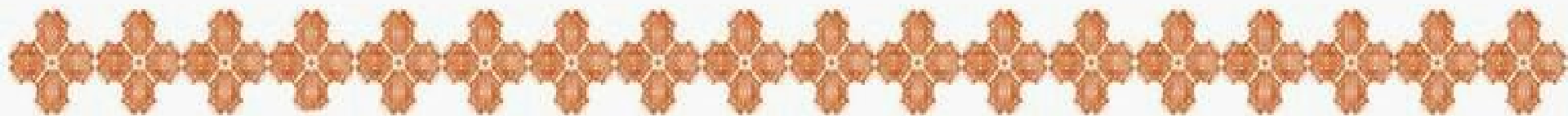


Refugee Resettlement:

Pre-Arrival

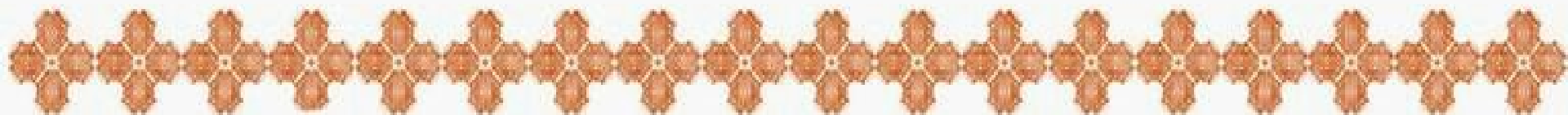


- Local agencies, based on capacity, are sent biodata and asked to verify a case.
- Cases are then assured to that affiliate (agency).
- The 1st Arrival notice is sent to the local agency-stating date of arrival into U.S.
- The 2nd Arrival notice is sent to the local agency- stating airline, date and time of arrival.



Refugee Arrivals to Indiana: Ethnicities: FY 2016

Placement State Nationality	Number of Individuals												Cumulative		% Total Arrivals	
	Oct.	Nov.	Dec.										Cases	Inds.	State	U.S.
Indiana	122	66	125	0	0	0	0	0	0	0	0	0	108	313		2.27%
Bhutan	1	0	0	0	0	0	0	0	0	0	0	0	1	1	0.32%	0.01%
Burma	95	54	95	0	0	0	0	0	0	0	0	0	85	244	77.96%	1.77%
Dem. Rep. Congo	6	1	9	0	0	0	0	0	0	0	0	0	5	16	5.11%	0.12%
Ethiopia	5	0	4	0	0	0	0	0	0	0	0	0	3	9	2.88%	0.07%
Indonesia	0	2	0	0	0	0	0	0	0	0	0	0	1	2	0.64%	0.01%
Iraq	5	0	11	0	0	0	0	0	0	0	0	0	4	16	5.11%	0.12%
Somalia	0	9	2	0	0	0	0	0	0	0	0	0	6	11	3.51%	0.08%
Syria	10	0	4	0	0	0	0	0	0	0	0	0	3	14	4.47%	0.1%

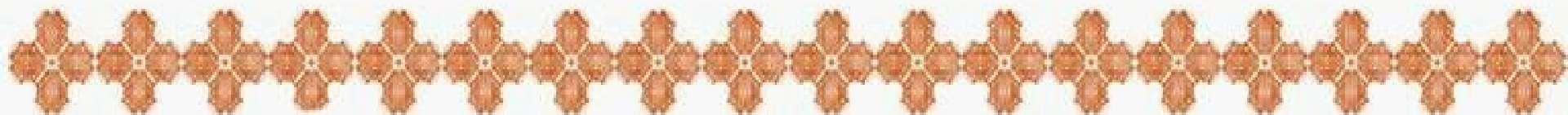


Reception & Placement (R&P)

Core Services

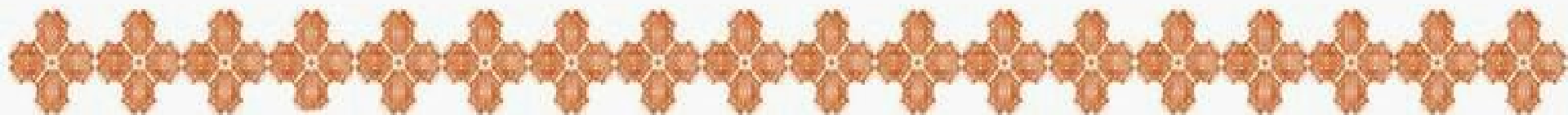
Indiana Resettlement Agencies:

Exodus and Catholic Charities



Cooperative Agreement

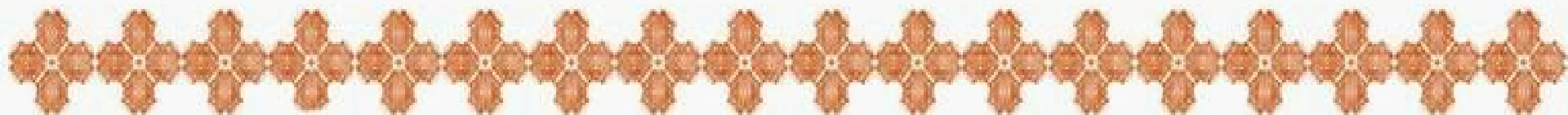
- U.S. Government acting through the Department of State, Bureau of Population, Refugees, and Migrations (PRM) contracts with resettlement agencies (through Volags) to conduct core services.
- Sets the standard and requirements for conduction of our services to newly arriving refugees



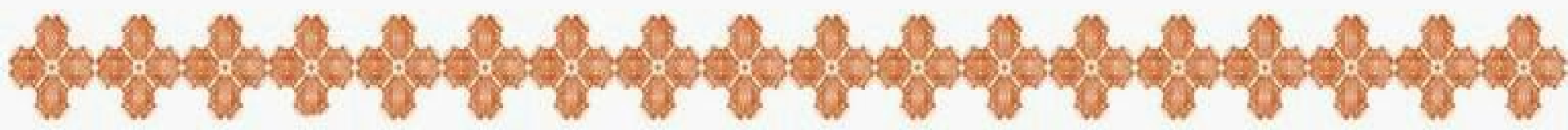
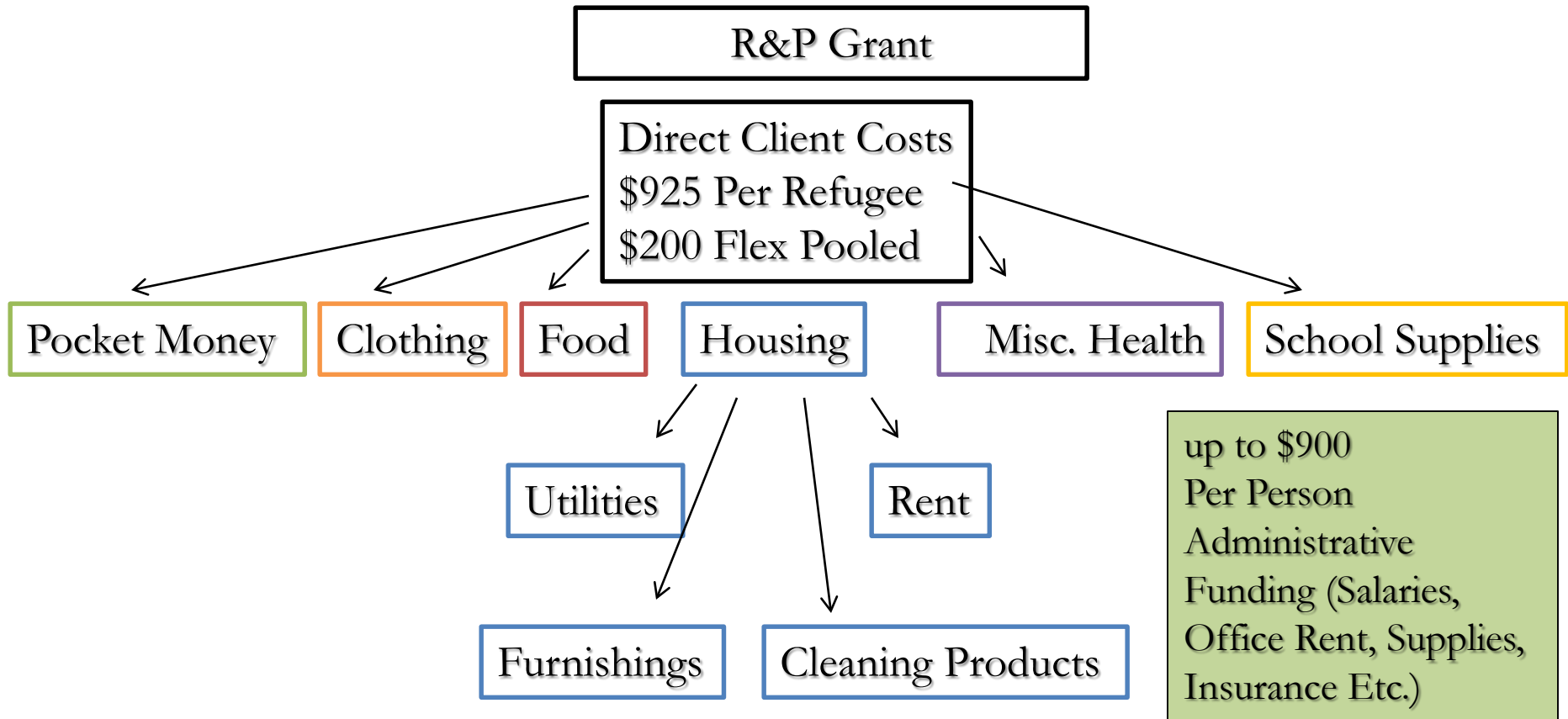
Parameters of R&P

Indiana Resettlement Agencies working
with the US Department of State (PRM)

- **R&P period lasts from arrival thru 90 calendar days**
- **Funding can only be used during the 90 days**
- **All core services in Cooperative Agreement must be completed within 30 days**

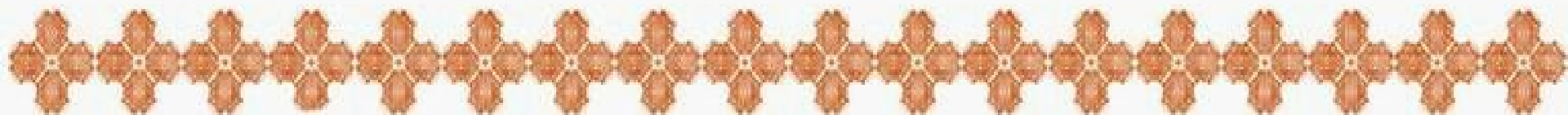


PRM Funding



Housing

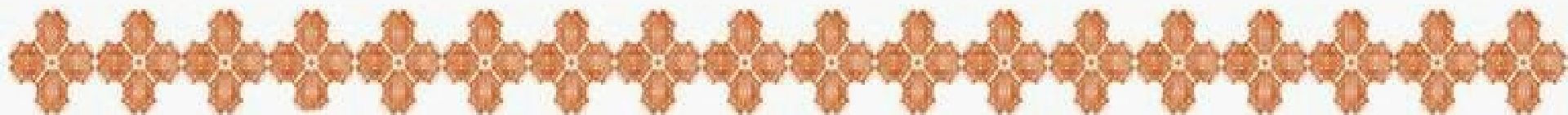
- **Appropriate housing required upon arrival for all refugees**
 - Renting an apartment or living with relatives
 - Decent, safe and sanitary housing –FY2013 CA
 - Must meet Fair Housing Standards Act
- **Basic needs for each refugee**
 - Examples: 1 plate per person, 1 fork per person, 1 chair per person
- **Affordable housing options**
 - Clients should presumably be able to pay for housing expenses after R&P period ends



Housing

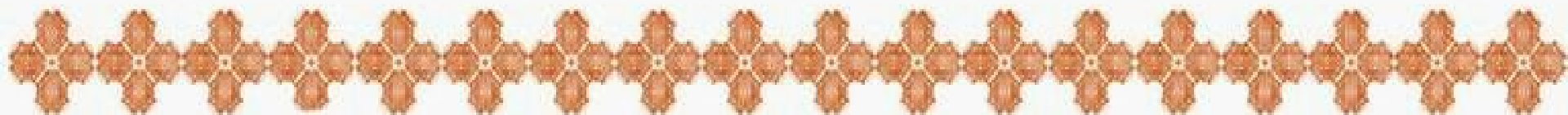
Refugees Need Access To:

- 1. Grocery Stores**
- 2. Pharmacies**
- 3. Public Transportation**
- 4. Schools**
- 5. Hospitals & Doctor's Office**
- 6. Banks**



Welcome to Indiana

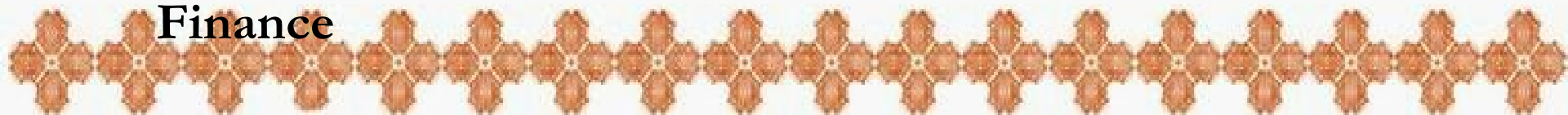
- **Every refugee is welcomed at the airport**
 - Arriving refugees must have someone who speaks the language at the airport along with a staff member. Therefore, Indiana resettlement agencies welcome arrivals at the airport many times alongside family members or friends.
- **Pocket money is given to each case at the airport**
 - Refugees can use for any items not included in basic needs
- **Seasonal Clothing**
- **Cultural appropriate food prepared**
- **Furnished living quarters**
- **Home Safety Orientation**



Orientation

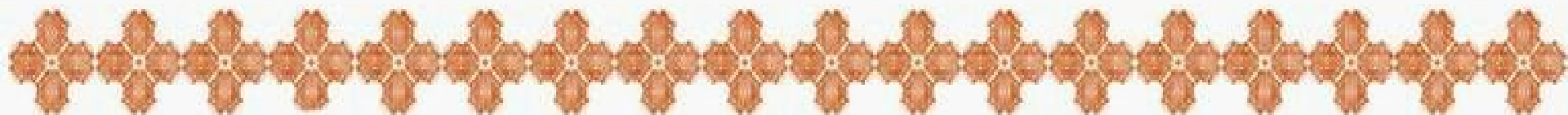
17 Topics Discussed (at least)

1. **Role of Resettlement Agency**
2. **Refugee Status**
3. **Learning English**
4. **Public Assistance**
5. **US Laws**
6. **Surrounding New Community**
7. **Employment**
8. **Health**
9. **Budgeting and Personal Finance**
10. **Housing**
11. **Hygiene**
12. **Safety**
13. **Cultural Adjustment**
14. **Education**
15. **Public Transportation (one on one bus training)**
16. **Selective Service**
17. **Travel Loan**



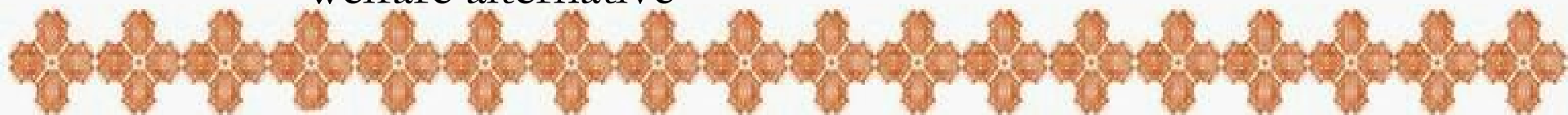
Case Management

- **Home Visits**
- **Appointments**
- **Teaching/Mentoring**
- **Advocacy**
- **Record Keeping**



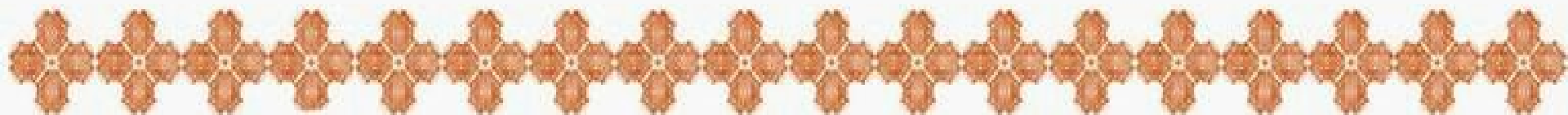
Public Assistance

- **Agencies Assist in applying for Refugee Benefits within 10 business days of arrival**
 1. Medicaid
 - 8 months for single and couple cases
 - After 8 months, could continue on H.I.P. 2.0
 2. Food Stamps
 - Based on income levels per household
 3. Cash Assistance
 - Based on income levels
 - Both agencies have Match Grant program which is a welfare alternative



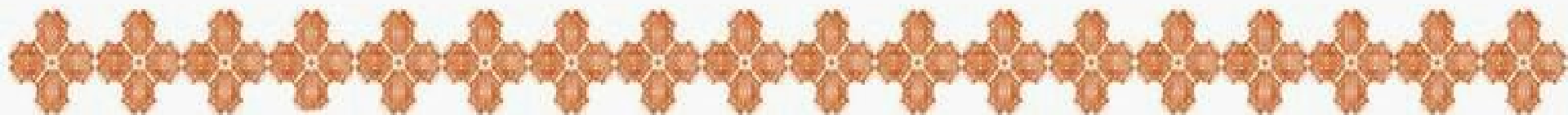
Social Security

- **Agencies assist in applying for a card within 14 business days of arrival**
 - Due to refugee status, all refugees are eligible to receive a social security card
- **SSDI/SSI**
 - Eligibility for refugees
 - 65 years and older
 - Disabled (reviewed by Social Security Admin)



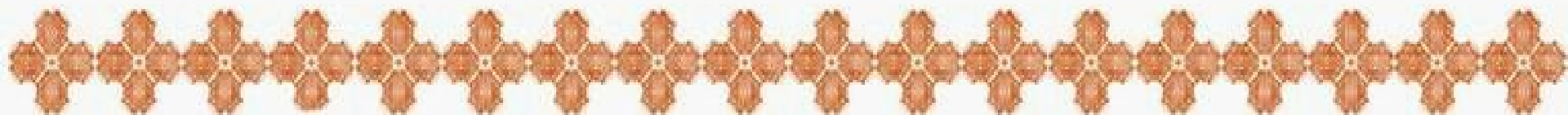
Health Screening by 30 Days

- **Referral Sent to Health Department prior to arrival**
- **Appointment Scheduled**
- **Screening and Immunizations**
- **Referrals to follow-up care**
- **Medical Home**
- **Health Navigation**



School Enrollment

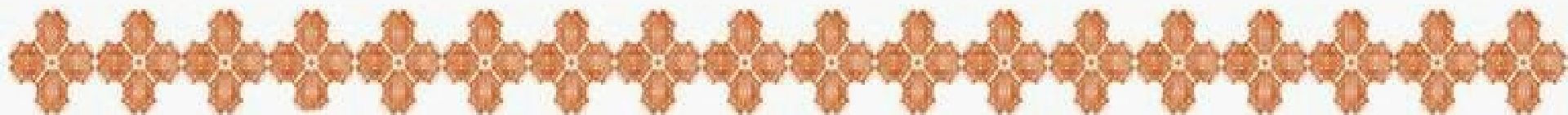
- **Agencies must enroll refugees within 30 days of arrival**
- **K-12 school enrollment required in Cooperative Agreement**
 - Indiana state law does not require kindergarten.
 - Agencies are strongly encouraged to enroll students in kindergarten



Resettlement/Self Sufficiency Plan

Must be done within 30 days of arrival

- 1. Determining Employability**
- 2. Creating an action Plan for those with employment challenges or who can not become employed**
- 3. Referral to Employment Services and ENL within 10 days**



Limitations & Challenges

1. Housing

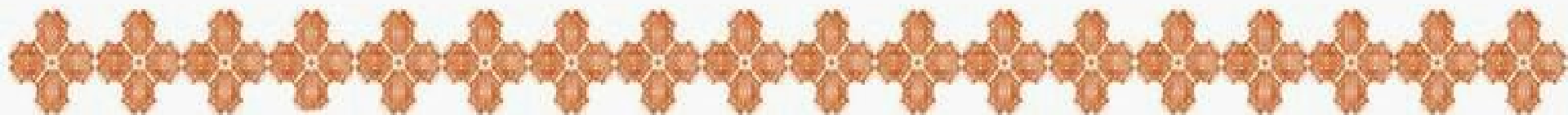
Finding safe, affordable housing, near to all necessary

2. Public Transportation

3. Funding Limitations

4. Health Concerns

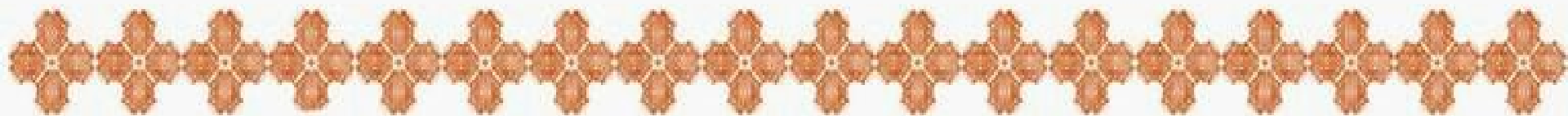
5. English



Match Grant Program

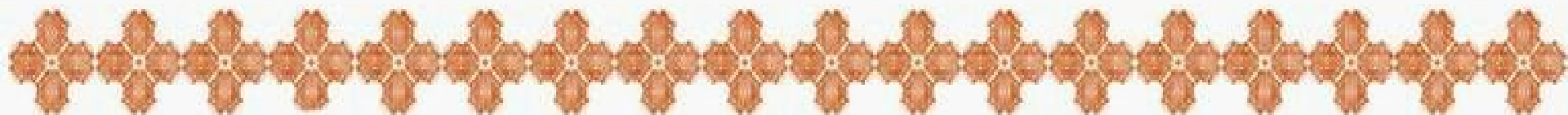
an Alternative to Welfare

Catholic Charities and Exodus



Match Grant Program

- The goal of Match Grant is self-sufficiency.
- An alternative to public cash assistance through the Welfare Office.
- Funded through Office of Refugee Resettlement (ORR).
- Refugees, Special Immigrant Visa holders, Asylees and Certified Victims of Human Trafficking are eligible for the program.
- Financial and employment assistance are key components.

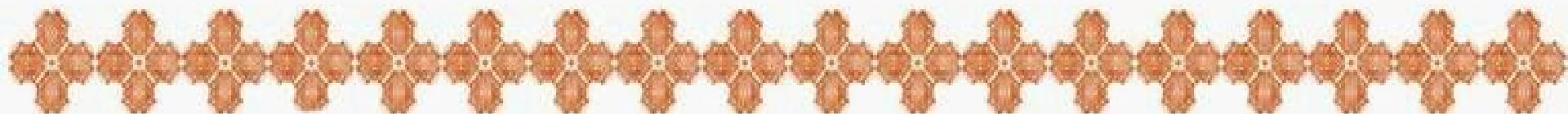


Indiana Match Grant Statistics

Match Grant slots are awarded to the local resettlement agencies through their national resettlement organizations.

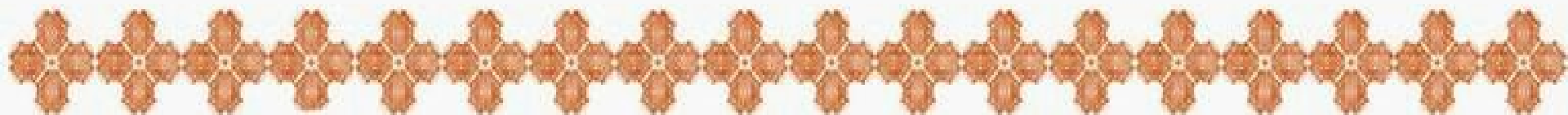
Indiana typically has between 600 to 700 Match Grant slots

Indiana's current 180 day self-sufficiency rate average is 7.42% better than the national average for the first quarter of FY2017



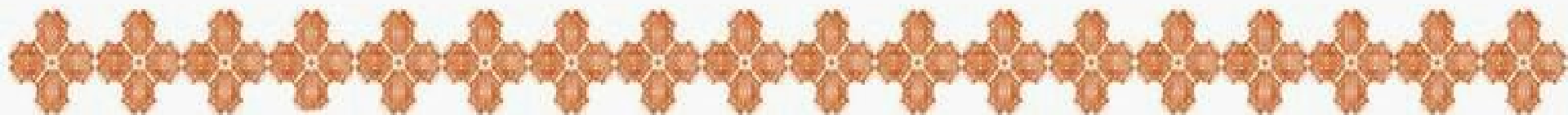
Rapid Employment and Acculturation Program

Catholic Charities



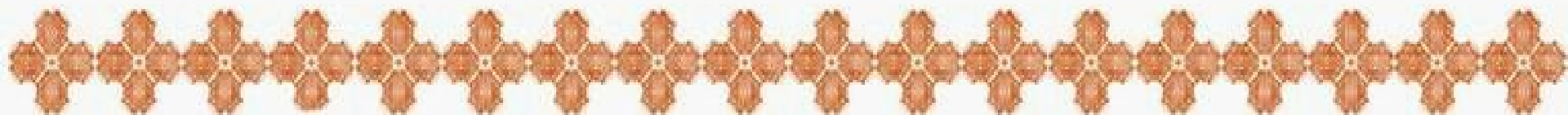
Rapid Employment and Acculturation

Catholic Charities provides community and cultural orientation, ESL, GED tutoring and job readiness courses, certification in specific areas of employment and a robust employment placement program. These services are provided to make their transition to their new life in the United States as seamless as possible.



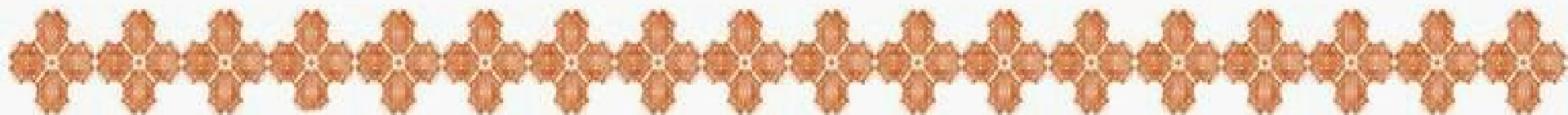
Rapid Employment and Acculturation

- **Partnership with Ivy Tech**
- **One-on-one ESL**
- **Driving classes**
- **Financial Literacy Classes**
- **One on One Bus Training**



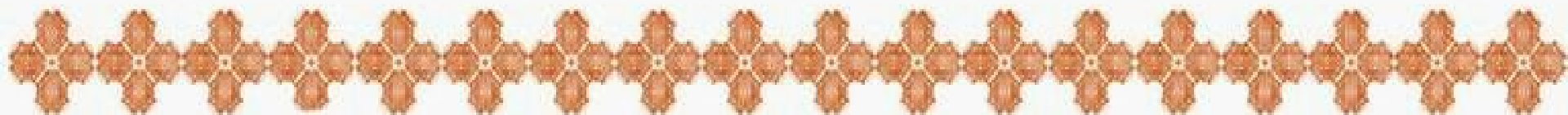
Rapid Employment and Acculturation

- **Community and Cultural orientation**
- **Group ESL classes**
- **GED tutoring**
- **Job readiness courses**
- **Certification Programs- CNA, CDL training, etc**



Supplemental Services

Catholic Charities



Catholic Charities

Supplemental Services

Senior Services

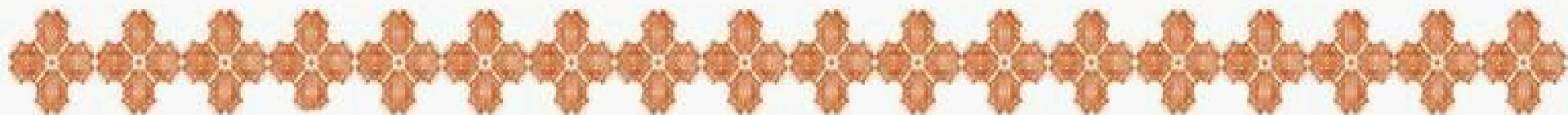
- A Caring Place Adult Day Service
- Caregiver Support
- Senior Companion Program
- RSVP of Central Indiana

Children, Youth and Family Services

- School Social Work
- St. Joan of Arc Neighborhood Youth Outreach
- Individual, Couple and Family Counseling

Crisis Relief and Shelter Service

- Holy Family Services
- Transitional Housing
- Crisis Office
- Refugee Resettlement Program**
- Immigration Legal Services**
- Christmas Store

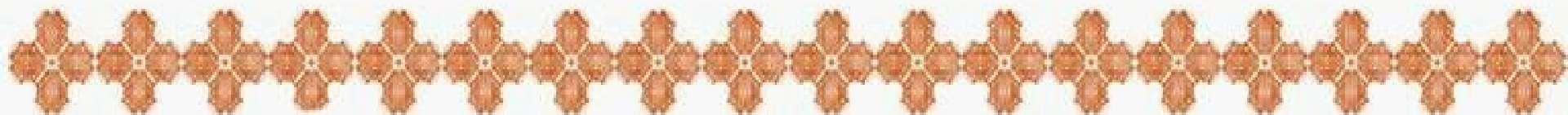


Immigrant Legal Services

Catholic Charities' BIA accredited and recognized Immigration Legal Services provides legal advice and representation to immigrants and their families. Our program is designed to guide clients through the immigration process with care and efficiency.

Services include:

- » Adjustment of Status (Green Card)
- » Naturalization Application Assistance
- » Family Petition
- » Employee Authorization Card
- » Asylum
- » Citizenship and Naturalization Classes



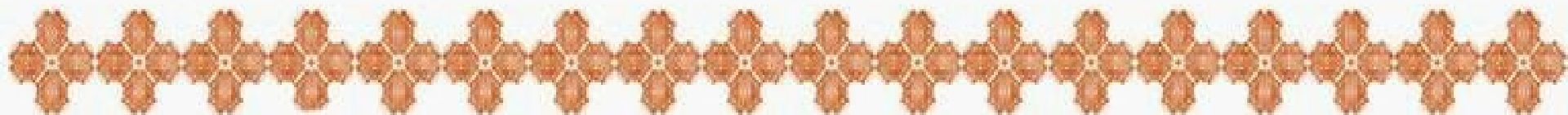
Immigration Services

Adjustment of Status

Refugees must adjust their status at one year of arrival.

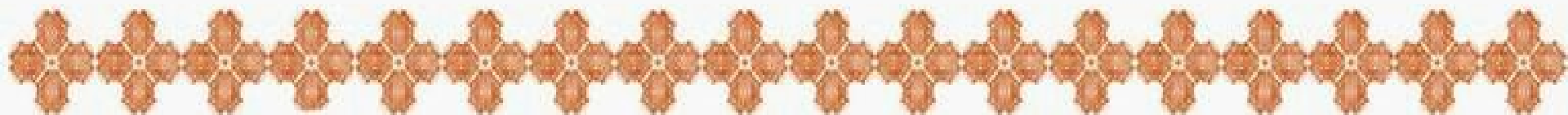
Citizenship/Naturalization

Refugees can apply for citizenship after 5 years of arrival.



Direct Employment Services

Exodus & Catholic Charities



Employment Services

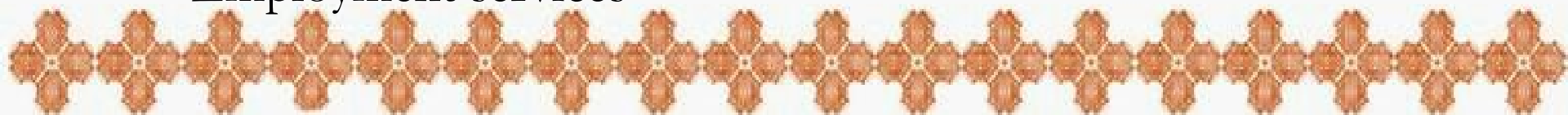
Self Sufficiency & Resettlement Plan

- **IDENTIFY** employable clients':

- Language skills
- Education
- Work experience
- Job skills
- Interests
- Obstacles

- **REFERRALS:**

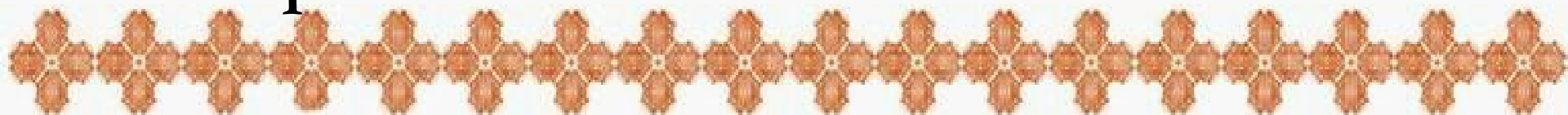
- English class
- Employment Readiness Training
- *IndyGo* bus training
- Employment services



Employment Services

Employment Readiness Trainings

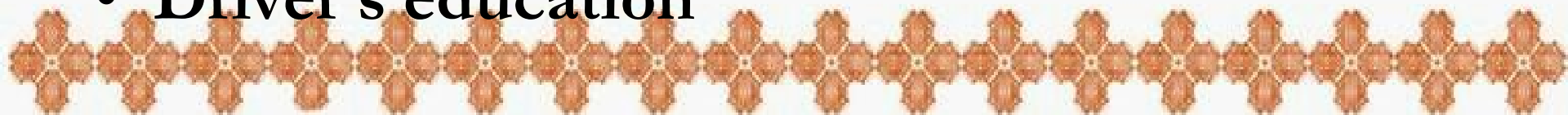
- Staff, employers, and other professionals contribute.
- Soft skills
- Application assistance
- Interview skills
- Basic tax education
- HR policies



Employment Services

Industry-Specific Trainings

- Partner with other organizations
- OSHA safety and forklift training
- Industrial sewing
- CNA certification
- GED preparation
- Basic computer skills
- Driver's education



Employment Services

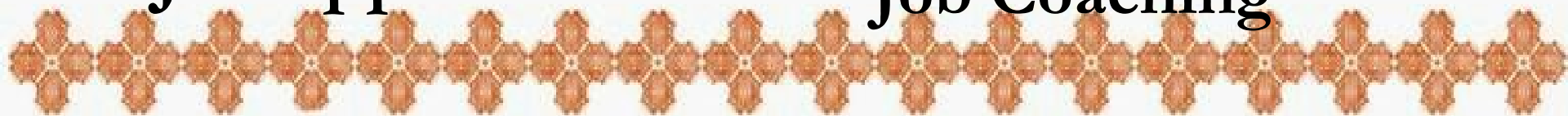
Job Placement

- Employer Development
- Search
- Job matching
- Job counseling
- Resume building
- Job applications

- Specialized employment
- Large group employment

Interpreting/Translation/Training

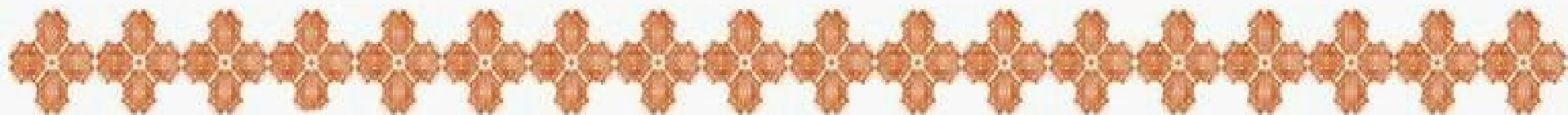
- On-site job/safety orientation
- Job Coaching



Employment Services

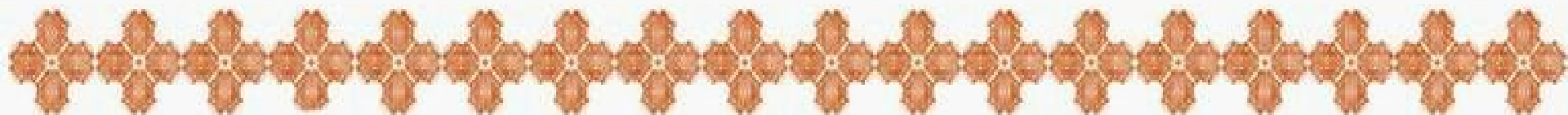
Post-Employment

- Learner Permit-waiver request
- Follow-ups with employer and client (2-weeks, 120th day, 180th day)
- Problem Solving
- Job Upgrades

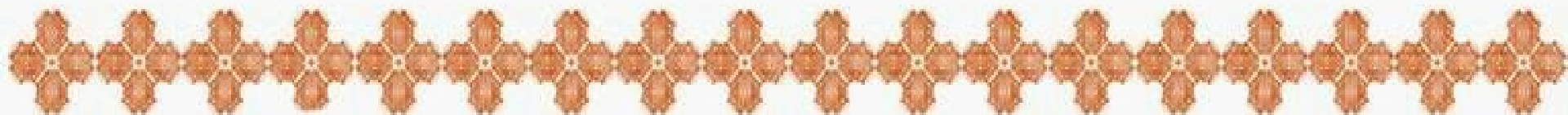


Employment Services

- Transportation
- Temporary transportation assistance for newly employed
- Exodus -2 Full-Time drivers, 3 Part-Time drivers, 2 minibuses; Catholic Charities 2 Drivers
- Connect with carpool
- *IndyGo* bus passes and training

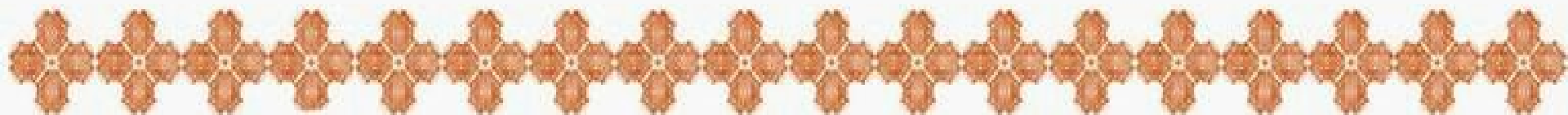


English as a New Language
Exodus & Catholic Charities



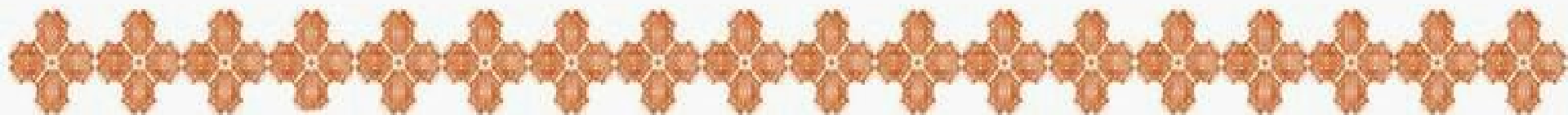
Why ENL?

- **To assist clients in becoming self-sufficient within 180 days by helping them to increase their proficiency in English and knowledge of U.S. culture**
 - Increased employment opportunities
 - Improved ability to navigate US culture, public transportation, public services, school systems, health care
 - Greater participation in community affairs



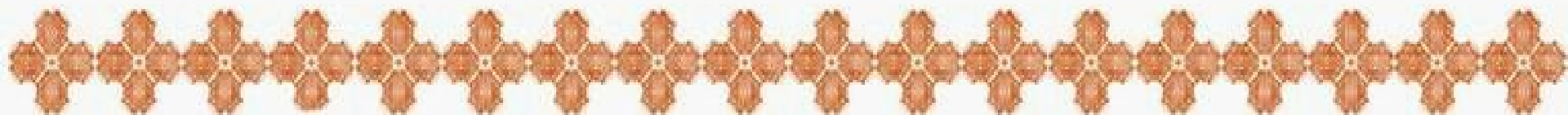
ENL at Exodus

- 3 staff teachers
- Life skills curriculum covering topics common to daily life: personal information, health, money, employment, etc.
- Multi-skill practice: speaking, listening, reading, writing



Two ENL Programs:

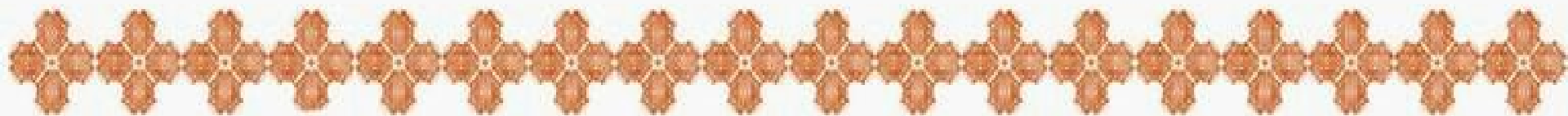
- **LCORE: Language, Cultural Orientation, and Readiness for Employment**
- **TAG Intensive English Class**



LCORE

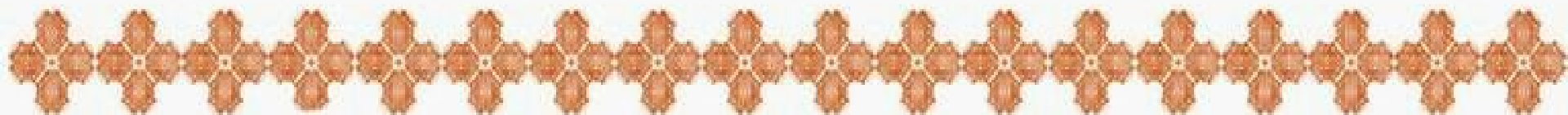
Language Cultural Orientation and Readiness for Employment

- **7 to 10 classes each week**
- **A variety of locations central to clients' homes**
- **One Exodus staff teacher and a variety of volunteers**
- **Transportation provided when possible**
- **In-house curriculum**



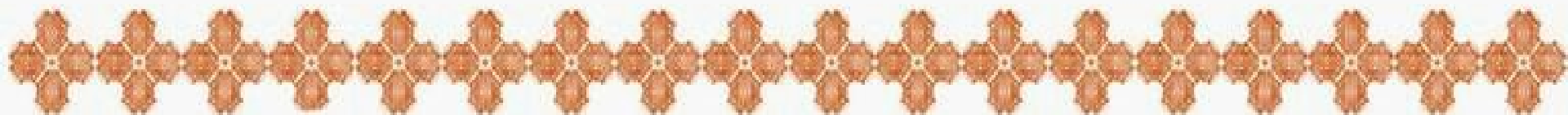
LCORE

- Placement test for new students
- 3-4 levels in each class: yellow, red, blue, green
- Level exit tests to show progress and readiness for next level (coming soon!)
- A variety of lessons and activities designed to practice multiple language skills and life skills topics



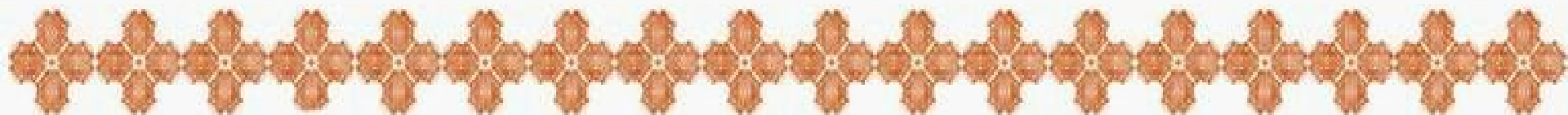
LCORE

- **Open enrollment**
- **Clients come/go as their employment and life situations allow**
- **Average attendance numbers:**
- **Incentives like ticket store**



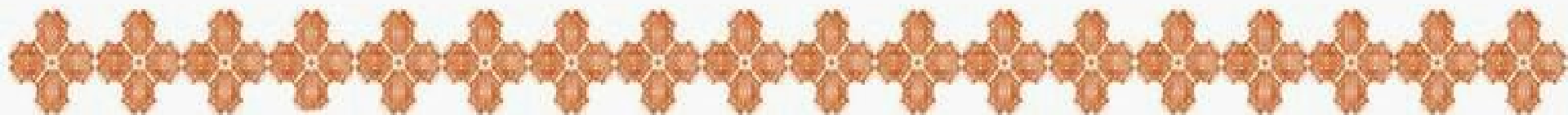
TAG Intensive English Class

- Targets women, secondary migrants, long-term unemployed clients
- 2 concurrent 8-week sessions (beginning class and advanced class)
- 4 days per week, 3 hours per day
- Commercial curriculum focused on practical topics, including grammar instruction, reading and writing practice, and speaking
- American history and culture component in advanced class



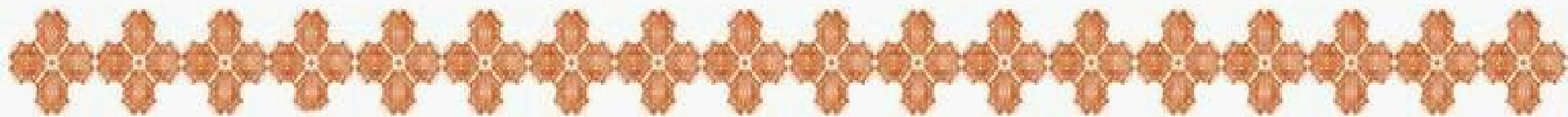
Catholic Charities ENL and Training Programs

- Community and Cultural orientation
- Group ESL classes
- GED tutoring
- Job readiness course
- Certification Programs - CNA, CDL training, etc.
- Partnership with Ivy Tech
- One-on-One ESL
- Driving classes - learner's permit evening class and forthcoming full driving course
- Financial Literacy Classes
- One-on-One Bus Training



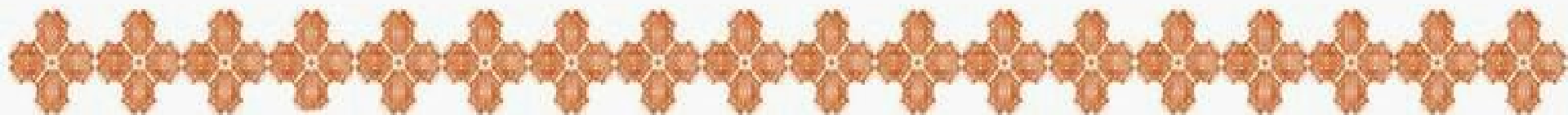
Supportive Services

Exodus



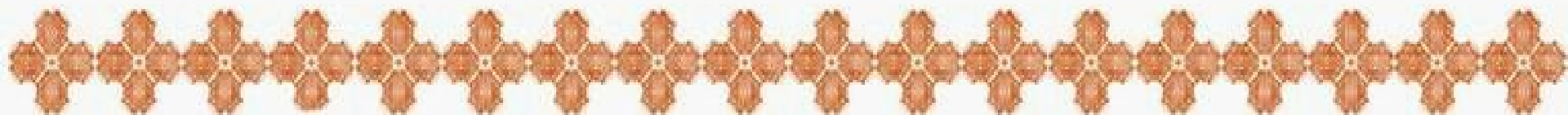
Specialized Case Management at Exodus

- **Medical Case Mgmt. Coordination**
- **Women's Program**
- **Extended Case Mgmt.**



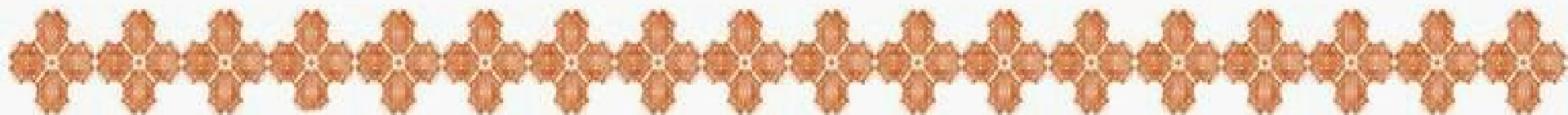
Medical Case Mgmt. Coordination

- For many reasons, newly arriving refugees struggle to take an active role in managing their healthcare. This program provides the one-on-one engagement needed to help refugees overcome obstacles preventing medical care, access care, and learn to self-manage ongoing care. Additionally, this program educates medical providers, promotes access to higher quality care, and informs ethnic communities of the available health resources.



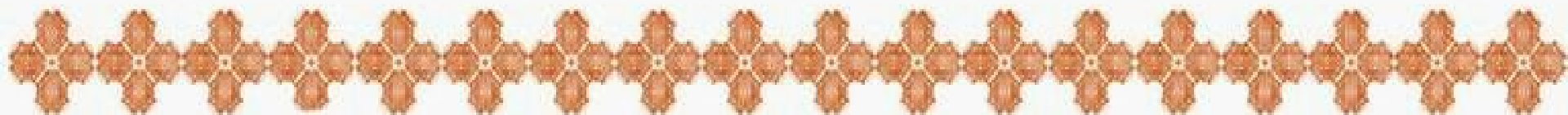
Women's Program

- The Refugee Women's Program provides services that address the unique needs experienced by refugee women and girls.
- The program consists of case management and care coordination, educational women's groups focusing on financial literacy and self-sufficiency, women's health workshops, and in emergencies, financial assistance for rent, utilities, childcare and/or medical expenses.



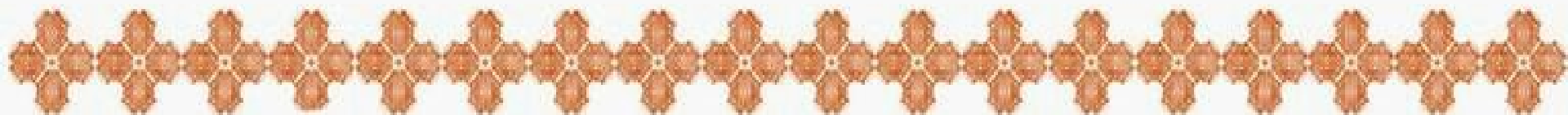
Extended Case Management

- Additional grants have been awarded to meet the needs of refugees with complicated cases.
- Holistic self-sufficiency is the primary goal of these programs. With this in mind, skills training, supportive group sessions, and referrals to other Exodus programs and to service organizations in the community are provided in addition to case management.
- In addition, these programs are being used to evaluate the actual amount and length of case management services required for refugees to achieve self-sufficiency. The results are being used for agency long range planning, to better understand and meet the actual needs of clients, as well as advocating for changes in federal refugee funding and alterations in current federal outcome measures.



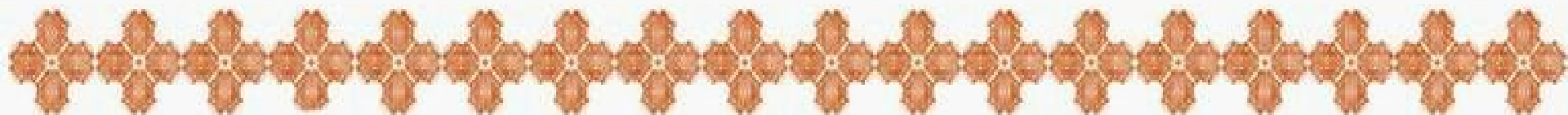
Exodus Supportive Programs

- **Citizenship and Immigration**
- **I.D.A (Individual Development Account)**
- **Mental Wellness**



Citizenship and Immigration

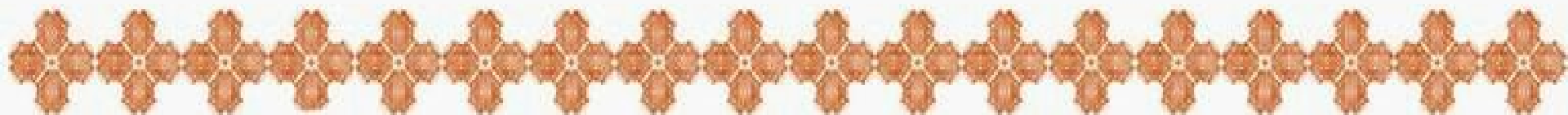
- Exodus BIA (Board of Immigration) Accredited Program coordinates refugee applications for Permanent Residency (Green Cards).
- Exodus partners with the Muslim Alliance of Indiana, Neighborhood Christian Legal Clinic and individual law offices to provide this service and other legal referrals.
- Refugees are required to apply for Permanent Residency after 1 year.



Citizenship and Immigration

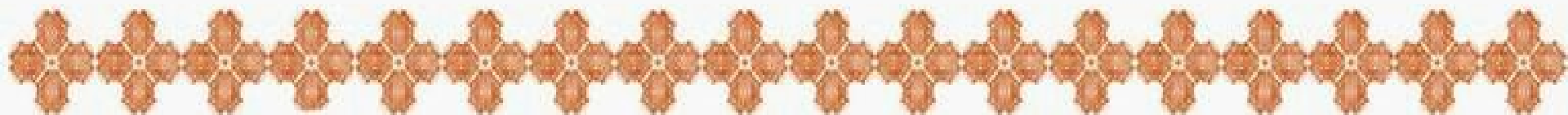
- **A.O.R. (Affidavit of Relationship)**

Refugees and Asylees who have been in the U.S. for less than five years can complete an AOR to bring their parents, spouses and unmarried children under the age of 21 y/o to the U.S. as refugees.



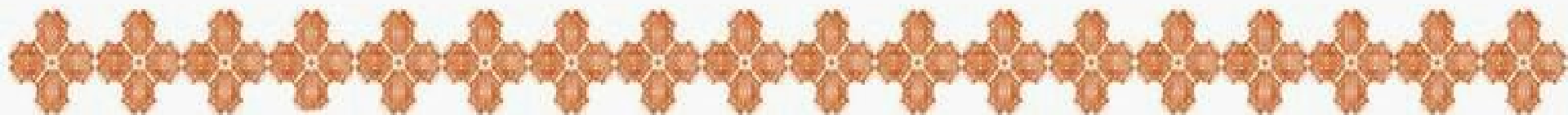
I.D.A (Individual Development Account)

- The I.D.A. program helps refugees who have been in the U.S. for less than three years save toward: a home, starting or enhancing a small business, post-secondary education or a vehicle for the purpose of employment.
- The refugee family must make less than 200% of federal poverty level, exp. Less than \$21,660 for an individual and be employed.
- Every dollar saved up to \$4000 for a family and \$2000 for an individual is matched once the refugee reaches their savings goal.



Mental Wellness

- **The Mental Wellness Program** was developed to expand mental health service capacity to provide culturally and linguistically appropriate mental health care to refugees and asylees through Exodus programming and existing programs in Indianapolis.
- **The following services are provided in-house:**
 - A brief mental health assessment is given to every adult refugee during their intake
 - Results in referrals to individual, family and/or group therapy
 - In addition to clinical services, psycho-educational concepts on mental wellness are integrated into Exodus' language and cultural education classes.
- **New in FY2016 the Indiana State Refugee Plan:**
a complete Mental Health Assessment is now included by the local health departments with incoming refugee health screenings.

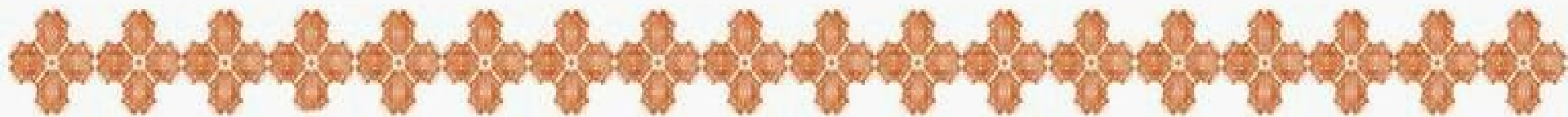


Volunteers are Critical to Successful Refugee Resettlement

Exodus and Catholic Charities

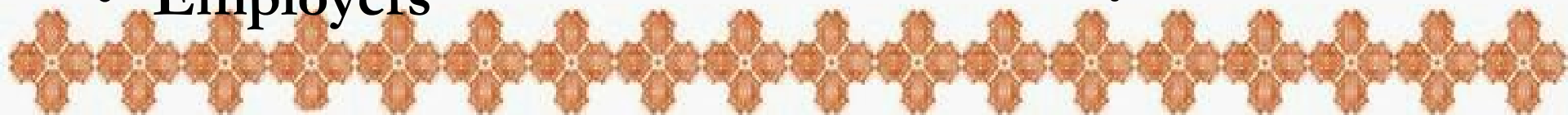
The Volunteer Program recruits, trains and provides ongoing support to volunteers, interns and community/faith-based organizations to:

- Teach English
- Mentor refugee families
- Organize donation drives
- Provide transportation and accompany refugees to appointments
- Set up apartments
- Assist staff picking up refugees at the airport.
- In-Kind Match



Community Partners Are Essential

- Education
- Health
- Welfare
- Faith Community
- Government
- Civic Organization
- Citizens
- Employers
- Ethnic Based Organizations
- Social Services
- Public Safety
- Arts Organizations
- Neighborhoods
- Volunteers
- And many more...



Contact Information

**Catholic Charities Refugee
Program**

1400 N. Meridian St.
Indianapolis, IN 46202
Phone: 317-236-1500
Toll-free: 800-382-9836 ext. 1500
Fax: 317-261-3375
www.archindy.org

Exodus Refugee Immigration Inc.

1125 Brookside Avenue
Suite C9
Indianapolis, IN 46202
Phone: 317-921-0836
Fax: 317-921-1992
www.exodusrefugee.org

**Catholic Charities Refugee
Program**

915 S. Clinton St.
Fort Wayne, IN 46802
Phone: 260-422-5625
Fax: 260-422-5657
www.ccfwsb.org

Office of Indiana Refugee Programs

Matthew P. Schomburg, Director of Refugee Services
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